

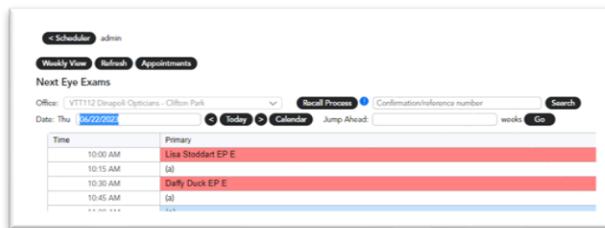
END OF DAY PROCESS (CIAO!, EHR, LPA & OT)

All Other EHR Systems:

- Check Out All Patients
- Schedule Their Next Exam
- Complete All Invoicing
- Prepared Next Day's Patients

ECLiPS:

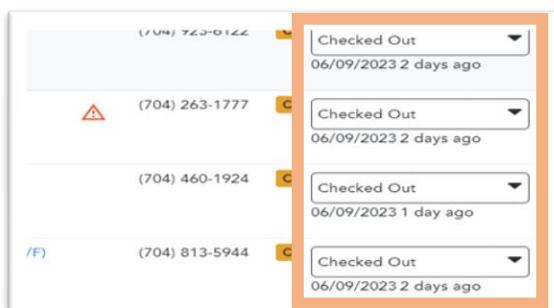
- In The **SCHEDULER TAB**, For All Patients Receiving Their Annual Exam, Confirm All Patients Have Been Pre-booked For Next Year (Refer To Scheduling Next Exam Guide)



- From The **HOME TAB** In ECLiPS, Confirm That All Invoices Have Been Posted
- If Not, Complete And Post The Invoice



- Once The Patient Has Completed Their Exam Or Procedure, In ECLiPS, On The **HOME TAB** Select The Pulldown Bar And Take Them From Their Current Status To "Checked Out"
- Note:** Some Patients Will Already Show As Checked Out By Pre-scheduling Their Annual Exam



- Confirm All Glance Sheets And Insurance Are Ready For The Next Day

END OF DAY PROCESS (CIAO!, EHR, LPA & OT)

LPA & Order Tracker:

- In **LPA**, Confirm Transmission Of Tendered Orders And Deletion Of Staged Orders

- In **LPA**, Run, Audit, And Acknowledge Lab Reconciliation Report
- Ship All Frames To Appropriate Labs
- Place All Lab Tickets That Were "Completed" (Inspected) And Your Reconciliation Report In Your Daily Closing Envelope

- In **Order Tracker**, Ensure All Tray Tickets For Patients That Picked Up Today Are Dispensed Out
- Place All Tray Tickets In Your Daily Closing Envelope

END OF DAY PROCESS (CIAO!, EHR, LPA & OT)

Closing Ciao! And Reconciling Funds:

□ Log Into XStore Back Office

- Count The Till And Enter All Cash/Check/Credit Card Amounts
- Go To Toolkit > Documents > Ciao! Optical > Opening & Closing For Directions

□ Reconcile Your Cash, Check, And Credit Card Totals By Reviewing The Your Funds Summary In Ciao!

□ If Correct, Continue The Closing Process

□ If Funds Are Incorrect, Complete These Steps:

- Audit Your Ciao & Credit Card Recipes
- Log Into Back Office And Review Back-office Reporting To Find Discrepancies

Ciao! Receipts



Credit Card Receipt



□ Complete Bank Log & Deposit Per Company Guidelines

□ Force Close Register

□ Close The Store